

It's easy to find an Access+ HMO network provider online

At Blue Shield, we believe that finding a doctor should not give you a headache. That's why our Web site, blueshieldca.com, features our most up-to-date listings of personal physicians, specialists and hospitals.



You do not need to log in to find a provider on blueshieldca.com; simply follow the instructions below. If you are an existing member and have registered on the site, log in and you'll automatically be directed to your plan network.

How to find an HMO network doctor

- Go to blueshieldca.com/findaprovider
- Next to "Select a plan," click the *Select* button
- Under "Medical Plan," choose *Access+ HMO*, then *Access+ HMO* as the sub plan, and click *Set plan*
- Select the type of provider that you are searching for
- Click on *Options* to further filter your search, such as by name, specialty, facility type, and more
- Enter your city and state or ZIP code, then click *Find now*
- To get a printable copy of your search results, click on *Get Results as PDF* above the map and select your preference to download the document or have it emailed to you

The default distance/radius search is 15 miles. To expand or narrow the search radius, click zoom (+ or -) in the map on the provider search results page.

How to find an Access+ HMO mental health/substance abuse provider

- Follow the first three steps above for finding an HMO network doctor
- Select *Doctors*, then click *Options* and choose *Mental Health Caregivers*
- On the screen that appears, click on *MHSA Network*
- On the liveandworkwell.com screen that appears, identify your state and fill in your search criteria, including *City*, *Zip Code*, or *Clinician Name*, narrow your search according to the options shown, then click *Search*

Find out your provider's quality of care rankings

On blueshieldca.com/findaprovider, you can view quality and efficiency indicators and patient satisfaction scores for HMO medical groups and hospitals through the Performance Profile. When you get a list of facilities on the provider search results page, click on a facility name for a profile of its performance based on nationally recognized quality measures.

We're here to help

If you don't have access to the Internet or need help, simply contact your dedicated Blue Shield Member Services team at **(855) 256-9404** for personal assistance or to request a provider directory.